

February 7, 1989

Dear Helen,

If it is convenient, I would like to have the opportunity to meet you at Regulatory days next week to talk about your state union's concerns about the drug grant survey. I was very wary of these things some of you have could not be used because I appreciate the time members volunteer to do your activities, and it is frustrating to see any of it wasted. I understand from Eric Steingard and Mary Henry that our inability to solve the problem at the time the state union paid it remains a concern. We are still learning how to use consultants' professional skills while structuring projects to meet local degree needs and expectations. I'm just things I didn't work out the way I wish they would have, and I wish you to share with me your suggestions for avoiding such problems in the future. I'll be on stage, I think, at the

RB
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LEAGUE OF WOMEN VOTERS



opening session of Legislative
Days so perhaps you can
identify me then and introduce
yourself afterward.

I look forward to meeting
you if your time permits.
Rebeck Bergkvisten will also
be in Austin and would be
happy to meet with us also.

Sincerely,
Minn Sheridan
President



Texas Department of Mental Health and Mental Retardation

Community MHMR Center	Executive Director	Telephone
<i>Abilene</i> Abilene Regional MHMR Center	Russ Evans	
<i>Austin</i> Austin-Travis County MHMR Center	John Brubaker	
<i>San Antonio</i> Bexar County MHMR Center	George Farias	
<i>Brazos Co</i> MHMR Authority of Brazos Valley	Jack Leon Bawcom	
<i>Waco?</i> - Central Counties Center for MHMR Services	Michael K. Muegge	
<i>Lubbock</i> Central Plains Comprehensive Community MHMR Center	Rick Van Hersh	
<i>Plano</i> - Central Texas MHMR Center	Roy A. Cronenberg	
Collin County MHMR Center	Randy Routon	
Concho Valley Center for Human Advancement	James M. Young	
<i>Dallas</i> Dallas County MHMR Center	James E. Craft, Ed.D	
- Deep East Texas Regional MHMR Services	Jim McDermott, Ph.D.	
<i>Denton</i> Denton County MHMR Center	Patrick E. Kline (Acting)	
<i>Tyler</i> MHMR Regional Center of East Texas	Richard DeSanto	
- Gulf Bend MHMR Center	Bill Dillard	
<i>Galveston/Beaumont</i> Gulf Coast Regional MHMR Center	G. Michael Winburn	
<i>Houston</i> MHMR Authority of Harris County	Eugene Williams	
<i>Waco</i> Heart of Texas Region MHMR Center	Dean Maberry	
- Hunt County Family Services Center, Inc.	Kevin D. Bucher, Ph.D.	
Johnson County MHMR Center	Joseph Paul Mirisciotti	
Life Management Center	Michael Nash, Ph.D.	
<i>El Paso</i> Lubbock Regional MHMR Center	Gene Menefee	
<i>Lubbock</i> - Navarro County MHMR Center	Julia W. Lang	
- Northeast Texas MHMR Center	Joe Bob Hall	
Nueces County MHMR Community Center	Wallace E. Whitworth	
<i>Corpus Christi</i> - Pecan Valley MHMR Region	Theresa B. Mulloy, Ed.D	
Permian Basin Community Centers for MHMR	Clyde McLean	
<i>Midland-Odessa</i> Sabine Valley Regional MHMR Center	Ron R. Cookston, Ed.D.	
MHMR of Southeast Texas	Roger Pricer, Ph.D.	
<i>Beaumont</i> Tarrant County MHMR Services	Lloyd Kilpatrick	
<i>Tarrant</i> Texas Panhandle Mental Health Authority	Claire Rigler	
<i>Amarillo</i> MHMR Services of Texoma	Carl Kelly	
<i>Sherman</i> - Tri-County MHMR Services	Leon Evans	
Tropical Texas Center for MHMR	Marion G. Shirah	
Wichita Falls Community MHMR Center	James E. Snowden	
<i>Wichita Falls</i>		



Texas Department of Mental Health and Mental Retardation

Hospital

Austin State Hospital

Big Spring State Hospital

Kerrville State Hospital

Rusk State Hospital

San Antonio State Hospital

Terrell State Hospital

Vernon State Hospital

Wichita Falls State Hospital

School

Abilene State School

Austin State School

Brenham State School

Corpus Christi State School

Denton State School

Fort Worth State School

Lubbock State School

Lufkin State School

Mexia State School

Richmond State School

San Angelo State School

San Antonio State School

Travis State School

Special Unit

Amarillo State Center

Beaumont State Center

El Paso State Center

Genetics Screening and Counseling Service

Laredo State Center

Rio Grande State Center

Waco Center for Youth

Superintendent

Harold K. Dudley, Jr.

Robert Von Rosenberg

Luther W. Ross, M.D.

Allen C. Chittenden, M.D. (Acting)

Steven B. Schnee, Ph.D.

Don Gilbert

John V. White, M.D.

Richard M. Bruner

Bill Waddill

Billy Ray Stokes, Ed.D., M.B.A.

Jimmy R. Haskins, Ed.D.

James G. Armstrong, Ph.D.

Jerry Vincent, Ph.D.

Mel Hughes

Lonnie H. Willis

Harry G. Heyman

William H. Lowry, Ph.D.

Joe H. Emerson

R. Allen Williams

Tom Deliganis, Ph.D.

Richard L. Smith, Ed.D.

Director

Richard D. Browder

Martin T. Woodard

Diane H. Cano

Donald W. Day, M.D.

Delores V. Rodriguez

Aurelio (Ray) Valdez

Charles Locklin

Telephone

Telephone

PROCEDURES FOR SETTING UP INTERVIEWS WITH COMMUNITY LEADERS

"Community Leader" for purposes of this study is defined as a person whose influence on the opinions and behaviors of others extends beyond her or his immediate work or volunteer area to a broader segment of the community.

In order to assemble a representative sampling of leaders from each community, interviewers are asked to select one or more individuals from each of the following categories. Some categories may not be applicable to every community. For example, "neighborhood organizations" may only be present in larger communities. The number in parenthesis at the end of each category is the number of people from that category you would try to have participating in your group(s). *not providers, unless they fit some other category -*

1. **County commissioner - (1)** - if you cannot get a county commissioner to participate fill in with another local elected official, such as a school board or community college district member. *but make a note of it*
2. **Elected municipal official - (1 to 4)** - if you cannot get enough elected municipal officials to participate fill in with other local elected official, such as a school board or community college district members. In counties with several municipalities, select officials from different cities.
3. **Business leader - (1 to 3)** - Chamber of Commerce (including minority chambers) officials or representatives of other locally influential business organizations. Be sure to include minority representation. *Citizens Council*
4. **Religious leaders - (1 to 3)** - Selection should reflect degree of diversity in community - be sure to include minority representation.
5. **Elected state senator or representative - (1)**
6. **Civic or community organization leaders - (2 to 6)** - This could include United Way, Urban League, League of Women Voters, Junior League, or any other organization that influences attitudes on policy issues.
7. **Neighborhood organizations or other organizations that are influential on issues of concern to your community - (1 to 3)**
8. **Locally influential occupational or professional groups (2 to 4)** Examples: Classroom Teachers, Farm Bureau, Board of Realtors.

PROCEDURE:

1. Select date, time, and location for group process, based on your judgement of when people in your community are most likely to be available. (Churches, municipal buildings, some banks and business offices have meeting rooms that are available free of charge.)
2. Compile a list of individuals in each category. Some categories will have set numbers (5 county commissioners, 8 city council representatives) while other may be open ended.
3. Your aim will be to have 10 to 25 community leaders to each group you agreed to convene. A group of 15 to 20 is about the ideal size. Some of you have two community leader groups to convene and some have only one community leader group.
4. Make as many calls as you need to get the indicated number of participants in each category. Assure each person you talk with that their particular ideas and opinions will be held confidential and they may participate by signing in only with their position if they prefer. i.e. banker, city councilperson etc.
5. If you are unable to obtain representatives of a category, please note the reason. (e.g. "None of the 5 county commissioners was available,," or "There are no neighborhood organizations in our community.") Include this information in the material you mail back to Health Consulting
6. Send a follow-up post-card or letter thanking the person for their agreed upon participation and confirming the date, time, and location.
7. Have fun facilitating the group as described in your nominal group process material.
8. After you complete each group mail back the flip chart sheets, the sign in sheets, and the priority ranking sheets in one of the large manila envelopes which are pre-addressed to:

**Health Consulting
P.O. Box 191148
Dallas, Texas 75219**

PROCEDURES FOR SETTING UP INTERVIEWS WITH CONSUMERS

"Consumer" for purposes of this study is defined as a person who has been hospitalized in a state hospital or a public hospital or is in a public mental health residential facility.

In order to assemble a representative sampling of consumers from your community, interviewers are asked to obtain consumers from four sources: 1. the director of case management at the center to which you are assigned, 2. the local Mental Health Association FAIR group, 3. the local Alliance for the Mentally Ill, and 4. a local shelter group for homeless people. It will be much more difficult to arrange for consumer groups than for community leader groups. The local center will have received a letter from the League of Women Voters as well as a letter from the Texas Council of MHMR Centers asking them to participate in the survey.

Ask the case manager to help pick consumers from a variety of settings. The consumers should be people with long term mental illness such as schizophrenia. FAIR and AMI will help pick consumers also. There may also be a manic-depressives group. Be sure and have a fairly even representation from the groups mentioned above. In addition try to have people that represent the following categories:

1. **Community Residential Setting**
2. **Living alone in the community**
3. **Living with Family**
4. **Homeless people who use shelters**
5. **Outpatient services**
6. **Someone living in a rooming or boarding house**

PROCEDURE:

1. Select date, time, and location for group process, with input from the case manager, the MHA FAIR, AMI, and local homeless shelter. It is best to pick a location with which some of the consumers are comfortable.
2. Anyone group should have between 8 and 12 consumers. Consumers may well be more comfortable coming with another consumer they know.
3. Ask the case manager, MHA FAIR, AMI and the local homeless shelter to help select people and to provide transportation to bring to the group meeting. (Make sure the meeting site is real convenient for this.)
4. Assure people that all identities will be confidential and people's names will not even be taken. They will be asked to sign in by saying where they are from, i.e. the mental health center, AMI etc.
5. The case manager's or people who are not consumers should not actually sit in on the nominal group process.
6. Send a follow-up post-card or letter thanking the case manager, AMI group leader, MHA Fair leader etc for their agreed upon participation and confirming the date, time, and location.
7. If you have difficulty with this or need help in getting through doors - give Linda Donelson or Russ Duncley a call and they will give you some guidance.

Linda Donelson
Russ Duncley

[REDACTED]
[REDACTED]

Kathy Edwards, The Learning Institute

League of Women Voters
Training Session
May 14, 1988

AGENDA

- 11:00 a.m. Welcome and Introductions
Mary Alice Pisani, Rebecca Bergstresser and Sally Coughlin
Quick overview of project
- 11:15 a.m. Describe the survey purpose and process
The Survey Begins-Do an actual process with a small group of 15-20 as community leaders
Linda Donelson
Kathy Edwards
- 12:30 p.m. Lunch
- 1:30 p.m. Arranging for Community Leader Groups
Mary Alice Pisani
Rebecca Bergstresser
Sally Coughlin
- 1:45 p.m. Arranging for Consumer Groups
Linda Donelson
Kathy Edwards
- 2:15 p.m. Practice Sessions for Nominal Group Process
Break into two rooms
Kathy Edwards Group 1
Linda Donelson Group 2
- 3:00 p.m. Large Group-Review of Questions to be used in the Nominal Group Process and Review of Recording Answers
- 3:30 p.m. Returning material to Health Consulting for Coding
Invoicing and Reimbursement for today's efforts
Problem Solving and Who to contact in time of difficulty
- 4:00 p.m. Questions and Concerns
- 4:30 p.m. Adjournment

May need to define ^{major} serious mental illness
- make clear it is not mvr

x →

substance abuse

is adults

need to give them set of definitions

need statement about LWW study for
interviewers to use in making contacts

What about multi-county areas?

Send lists of MHAs & AMIs

Remind people that all conversation is off
The record.

Send sheets + recorders' notes

Services for The Seriously Mentally Ill in Texas

2 992.00
680.00
2500.00

6172.00

CONSENT TO PARTICIPATE

I hereby give my consent to participate in a group process to discuss my viewpoints of the community mental health system in Texas. The group meetings will be conducted by the League of Women Voters.

It is my understanding that:

1. All information will be anonymous and confidential as far as I as an individual are concerned. No one outside of this room will be aware of my individual comments at this meeting.
2. This process is being used to maximize input into the knowledge base of the League of Women Voters to assist them in planning their legislative issues.
3. The information gathered in this meeting will be compiled and analyzed to develop a mental health service area and a statewide impression of the local community needs for mental health services.

I voluntarily sign my name as consent to participate in this meeting only and for no other purpose.

Signature _____

I voluntarily give my name and address to the League of Women Voters mail me a summary of the report, but withdraw my name from use for any other purpose.

Name _____

Address _____

Signature _____

TOWN _____ DATE _____ GROUP _____

SIGN IN SHEET

FIRST	LAST	POSITION
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This image shows a full page of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. In the background, there are large, faint, light-grey geometric shapes that resemble stylized letters or symbols, possibly 'T' or 'H' with internal cross-hatching, which are repeated diagonally across the page. These appear to be part of a watermark or a decorative pattern on the paper itself. There is no handwriting or other markings on the page.

**SURVEY QUESTIONS
COMMUNITY LEADERS
PRIORITY RATINGS**

QUESTION 1

WHAT ARE THE NEEDS OF PEOPLE IN THIS COMMUNITY WHO HAVE A LONG-TERM MENTAL ILLNESS?

MOST IMPORTANT NEED _____

SECOND MOST IMPORTANT NEED _____

THIRD MOST IMPORTANT NEED _____

FOURTH MOST IMPORTANT NEED _____

FIFTH MOST IMPORTANT NEED _____

**SURVEY QUESTIONS
COMMUNITY LEADERS
PRIORITY RATINGS**

QUESTION 2

WHICH OF THESE NEEDS ARE BEING MET IN THIS COMMUNITY?

BEING MET BEST _____

BEING MET SECOND BEST _____

BEING MET THIRD BEST _____

BEING MET FOURTH BEST _____

BEING MET FIFTH BEST _____

**SURVEY QUESTIONS
COMMUNITY LEADERS
PRIORITY RATINGS**

QUESTION 3

WHICH OF THESE NEEDS ARE NOT BEING MET IN THIS COMMUNITY?

LEAST WELL MET _____

SECOND LEAST WELL MET _____

THIRD LEAST WELL MET _____

FOURTH LEAST WELL MET _____

FIFTH LEAST WELL MET _____

**SURVEY QUESTIONS
COMMUNITY LEADERS
PRIORITY RATINGS**

QUESTION 4

WHAT ARE THE BARRIERS IN THIS COMMUNITY THAT KEEP THOSE NEEDS FROM BEING MET?

THE LARGEST BARRIER _____

THE SECOND LARGEST BARRIER _____

THIRD LARGEST BARRIER _____

FOURTH LARGEST BARRIER _____

FIFTH LARGEST BARRIER _____

**SURVEY QUESTIONS
COMMUNITY LEADERS
PRIORITY RATINGS**

QUESTION 5

WHO SHOULD HAVE PRIMARY RESPONSIBILITY FOR MEETING THOSE NEEDS?

MOST RESPONSIBILITY TO MEET NEEDS _____

SECOND MOST RESPONSIBILITY TO MEET NEEDS _____

THIRD MOST RESPONSIBILITY TO MEET NEEDS _____

FOURTH MOST RESPONSIBILITY TO MEET NEEDS _____

FIFTH MOST RESPONSIBILITY TO MEET NEEDS _____

**SURVEY QUESTIONS
CONSUMERS
PRIORITY RATINGS**

QUESTION 1

WHAT IS IT LIKE IN THIS COMMUNITY TO GET HELP WHEN YOU HAVE MENTAL ILLNESS?

MOST LIKE WHAT I THINK _____

SECOND MOST LIKE WHAT I THINK _____

THIRD MOST LIKE WHAT I THINK _____

FOURTH MOST LIKE WHAT I THINK _____

FIFTH MOST LIKE WHAT I THINK _____

**SURVEY QUESTIONS
CONSUMERS
PRIORITY RATINGS**

QUESTION 2

WHAT DO YOU WANT OR NEED FROM THE MENTAL HEALTH SYSTEM?

MOST IMPORTANT NEED _____

SECOND MOST IMPORTANT NEED _____

THIRD MOST IMPORTANT NEED _____

FOURTH MOST IMPORTANT NEED _____

FIFTH MOST IMPORTANT NEED _____

**SURVEY QUESTIONS
CONSUMERS
PRIORITY RATINGS**

QUESTION 3

WHAT DO YOU WANT OR NEED FROM THE COMMUNITY?

MOST IMPORTANT NEED _____

SECOND MOST IMPORTANT NEED _____

THIRD MOST IMPORTANT NEED _____

FOURTH MOST IMPORTANT NEED _____

FIFTH MOST IMPORTANT NEED _____

**SURVEY QUESTIONS
CONSUMERS
PRIORITY RATINGS**

QUESTION 4

WHICH SERVICES YOU ARE GETTING FROM THE MENTAL HEALTH SYSTEM WORK BEST FOR YOU?

WORKS BEST FOR ME _____

WORKS SECOND BEST FOR ME _____

WORKS THIRD BEST FOR ME _____

WORKS FOURTH BEST FOR ME _____

WORKS FIFTH BEST FOR ME _____

**SURVEY QUESTIONS
CONSUMERS
PRIORITY RATINGS**

QUESTION 5

WHICH SERVICES YOU ARE GETTING FROM THE MENTAL HEALTH SYSTEM DONT WORK FOR YOU?

WORKS THE POOREST FOR ME _____

WORKS THE SECOND POOREST FOR ME _____

WORKS THE THIRD POOREST FOR ME _____

WORKS THE FOURTH POOREST FOR ME _____

WORKS THE FIFTH POOREST FOR ME _____

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

1. ABILENE REGIONAL MHMR CENTER

Russ Evans
Executive Director
[REDACTED]

Population base: 155,945
Counties served: Callahan, Jones, Taylor

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

2. AUSTIN-TRAVIS COUNTY MHMR

John Brubaker
Executive Director
[REDACTED]

Population base: 508,652
Counties served: Travis

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

3. BEXAR COUNTY MHMR CENTER

George Farias
Executive Director
[REDACTED]

Population base: 1,162,000
Counties served: Bexar

Three groups with community leaders: Two groups with community leaders from the major metropolitan site, and one community leaders from suburban and county areas.

Three consumer groups: two from the major metropolitan area, and one from the suburban and county areas.

4. CENTRAL COUNTIES CENTER FOR MHMR SERVICES.

Mike Muegge Ph.D.
Executive Director



Population base: 303,413
Counties served: Bell, Coryell, Hamilton, Lampasas, Milam

Two community leader groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

Two consumer groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

5. CENTRAL PLAINS CMP. COM. MHMR CTR

Rick Van Hersh
Executive Director



Population base: 119,047
Counties served: Bailey, Briscoe, Castro, Floyd, Hale, Lamb, Motley, Parmer, Swisher

Two community leader groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

Two consumer groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

6. CENTRAL TEXAS MHMR CENTER

Roy A. Cronenberg
Executive Director



Population base: 106,907
Counties served: Brown, Coleman, Comanche, Eastland, McCulloch, Mills, San Saba

Two community leader groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

Two consumer groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

7. COLLIN COUNTY MHMR CENTER

Randy Routon
Executive Director



Population base: 189,982
Counties served: Collin

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

8. CONCHO VALLEY CENTER FOR HUMAN ADVANCEMENT

James Young
Executive Director



Population base: 116,666
Counties served: Tom Green

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

9. DALLAS COUNTY MHMR CENTER

James Craft ED.D
Executive Director



Population base: 1,763,826
Counties served: Dallas

Three groups with community leaders: Two groups with community leaders from the major metropolitan site, and one community leaders from suburban and county areas.

Three consumer groups: two from the major metropolitan area, and one from the suburban and county areas.

10. DEEP EAST TEXAS REG. MHMR SERVICES

Jim McDermott Ph.D
Executive Director
[REDACTED]

Population base: 331,262

Counties served: Angelina, Hardin, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity, Tyler

Two community leader groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

Two consumer groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

11. DENTON COUNTY MHMR CENTER

Executive Director
Sheryl Sills
[REDACTED]

Population base: 182,926

Counties served: Denton

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

12. GULF BEND CENTER

Bill Dillard
Executive Director
[REDACTED]

Population base: 175,077

Counties served: Calhoun, DeWitt, Goliad, Jackson, Lavaca, Refugio, Victoria

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

13. GULF COAST REGIONAL MHMR CENTER

G. Michael Winburn
Executive Director

[REDACTED]

Population base: 744,679
Counties served: Brazoria, Galveston

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

14. HEART OF TEXAS REGION MHMR CENTER

Dean Mayberry
Executive Director

[REDACTED]

Population base: 300,230
Counties served: Bosque, Falls, Freestone, Hill, Limestone, McLennan

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

15. HUNT COUNTY FAMILY SERVICES INC.

Kevin Bucher Ph.D.
Executive Director

[REDACTED]

Population base: 62,434
Counties served: Hunt

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

16. JOHNSON COUNTY MHMR

Joseph Mariscotti
Executive Director



Population base: 82,872
Counties served: Johnson

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

17. LIFE MANAGEMENT CENTER

Mike Nash
Executive Director



Population base: 586,510
Counties served: El Paso

Three groups with community leaders: Two groups with community leaders from the major metropolitan site, and one community leaders from suburban and county areas.

Three consumer groups: two from the major metropolitan area, and one from the suburban and county areas.

18. LUBBOCK REGIONAL MHMR CENTER

Gene Menefee
Executive Director



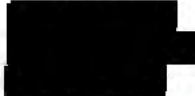
Population base: 292,921
Counties served: Cochran, Crosby, Hockley, Lubbock, Lynn

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

19. MHMR AUTHORITY OF BRAZOS VALLEY

Jack Balcom Ph.D
Executive Director



Population base: 212,585

Counties served: Brazos, Burleson, Grimes, Leon, Madison, Robertson, Washington

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

20. MHMR AUTHORITY OF HARRIS COUNTY

Eugene Williams
Executive Director



Population base: 2,907,488

Counties served: Harris County

Three groups with community leaders: Two groups with community leaders from the major metropolitan site, and one community leaders from suburban and county areas.

Three consumer groups: two from the major metropolitan area, and one from the suburban and county areas.

21. MHMR REGIONAL CENTER OF EAST TEXAS

Richard DeSanto
Executive Director



Population base: 280,448

Counties served: Henderson, Rains, Smith, Van Zandt, Wood

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

22. MHMR SERVICES OF TEXOMA

Carl Kelly
Executive Director



Population base: 155,945
Counties served: Cooke, Fannin, Grayson

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

23. MHMR OF SOUTHEAST TEXAS

Roger Pricer Ph.D.
Executive Director



Population base: 387,931
Counties served: Chambers, Jefferson, Liberty, Orange

Two community leader groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

Two consumer groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

24. NAVARRO COUNTY MHMR CENTER

Julia Lange
Executive Director



Population base: 40,342
Counties served: Navarro

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

25. NORTHEAST TEXAS MHMR CENTER

Joe Bob Hall
Executive Director



Population base: 136,986
Counties served: Bowle, Cass, Red River

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

26. NUECES COUNTY MHMR COMMUNITY CENTER

Wallace E. Whitworth
Executive Director



Population base: 308,056
Counties served: Nueces

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

27. PECAN VALLEY MHMR REGION

Theresa Mulloy Ed.D.
Executive Director



Population base: 131,086
Counties served: Erath, Hood, Palo Pinto, Parker, Somervell

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

28. PERMIAN BASIN COMMUNITY CENTERS FOR MHMR

Clyde McLean
Executive Director



Population base: 244,530
Counties served: Ector, Midland, Pecos

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

29. SABINE VALLEY REGIONAL MHMR CENTER

Ron Cookston Ed.D.
Executive Director



Population base: 300,000
Counties served: Gregg, Harrison, Marion, Panola, Rusk, Upshur

Two community leader groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

Two consumer groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

30. TARRANT COUNTY MHMR SERVICES

Loyd Kilpatrick
Executive Director



Population base: 985,221
Counties served: Tarrant

Three groups with community leaders: Two groups with community leaders from the major metropolitan site, and one community leaders from suburban and county areas.

Three consumer groups: two from the major metropolitan area, and one from the suburban and county areas.

31. TEXAS PANHANDLE MHMR REGIONAL AUTHORITY

Claire Rigler
Executive Director



Population base: 372,670

Counties served: Armstrong, Carson, Collingsworth, Dallam, Deaf Smith, Donely, Gray, Hall, Hansford, Hartley, Hemphill, Hutchinson, Lipscomb, Moore, Ochiltree, Oldham, Potter, Randall, Roberts, Sherman, Wheeler

Two community leader groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

Two consumer groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

32. TRI-COUNTY MHMR SERVICES

Leon Evans
Executive Director



Population base: 279,441

Counties Served: Liberty, Montgomery, Walker

Two community leader groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

Two consumer groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

33. TROPICAL TEXAS CENTER FOR MHMR

Marlon Shirah
Executive Director



Population base: 666,666
Counties served: Cameron, Hidalgo, Willacy

Two community leader groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

Two consumer groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

34. WICHITA FALLS COMMUNITY MHMR CENTER

James Snowden Executive Director



Population base: 127,055
Counties served: Wichita

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

TO: Participants in MH/MR Community Surveys

FROM: Sally Coughlin, LWV-T Director
[REDACTED]

LWV-Texas
May 2, 1988
Special Mailing
II. A. 2. k.
SSMI

NOMINAL GROUP PROCESS TRAINING

May 14, 1988

Thank you for volunteering to participate in the survey of mental health services available in your community. The training session will be held in Austin at the Doubletree Inn (formerly La Mansion), [REDACTED] [REDACTED], on Saturday May 14, 1988 from 10:30 a.m. to 4:00 p.m. Coffee and registration will begin at 10:30 with training to commence promptly at 11:00 a.m. Lunch will be provided at no cost to the participants.

Please make your travel plans as soon as possible. If awkward plane connections or driving excessive distances make a one-day trip impossible, then please mention the League of Women Voters if you reserve a room at the Doubletree Inn. Hotel reservations may be made by calling the Doubletree Inn at [REDACTED]. The room rate is \$49 for one or two persons per room. If you must spend the night, please confer with me (see above) in advance regarding reimbursability. We cannot guarantee reimbursement without advance clearance. Free transportation from the airport is provided by the hotel and may be summoned by using an airport courtesy phone.

Remember to keep track of your expenses and retain your receipts. Bring them with you to the meeting. A voucher will be provided to you at the training session and you will be reimbursed as soon as possible following the session.

Our consultants on this project, Linda Donelson and Kathy Edwards, are preparing the survey questionnaire and list of appropriate contacts for each Mental Health/Mental Retardation Community Center area. Leagues and friends of the League who are participating in this interview process will benefit from the visibility and information they receive by taking part in this project. The skills we learn will be useful in future League studies.

If you have any further questions please call me (Sally Coughlin), Mary Alice Pisani [REDACTED], or Rebecca Bergstresser [REDACTED]

#

LWV-Texas Education Fund
April 19, 1988
Special LL Pres. Mailing
II. A. 2. k.
SSMI Study

TO: All Leagues which have MH/MR centers in their areas
FROM: Sally Coughlin, Committee, Study of Services for the Seriously Mentally Ill
[REDACTED]
RE: TRAVEL PLANS AND REIMBURSABLE EXPENSES FOR TRAINING SESSION ON
SURVEY OF MENTAL HEALTH SERVICES CONSUMERS AND COMMUNITY LEADERS

We anticipate that most League members who will attend the training session on May 14 in Austin (refer to April 1988 pink memo to LL Pres. and DPM subscribers) will be able to travel by car. However, if you will need to travel by air, please make your plane reservations as soon as possible.

IN ORDER TO QUALIFY FOR SOUTHWEST AIRLINES' INEXPENSIVE "FUN FARES" YOU MUST MAKE RESERVATIONS AND BUY YOUR TICKETS BY APRIL 30. Check other airlines also to see if scheduled flights leave Austin after the end of the training session.

The session will take place from 10:30 a.m. to 4:00 p.m. on Saturday, May 14, at a downtown Austin location (details to follow). Information regarding ground transportation from the airport will also be provided soon. Coffee and registration will begin at 10:30 and training will commence promptly at 11:00. Please plan to arrive no later than 10:45. Lunch will be provided at no cost.

Those who are flying should bring all receipts for travel expenditures because they are reimbursable. Vouchers will be provided at the meeting, attendees will fill them out, and reimbursement will be sent as soon as possible.

Reimbursable expenses include car mileage or air fare, but not overnight accommodations unless travel cannot be completed on Saturday. If you live a great distance from Austin and will need overnight accommodations, please confer with me (see above) in advance regarding reimbursability.

If you have questions about this training session, contact me at the above address/ phone number.

As those of you who attended the Services for the Seriously Mentally Ill session at Council already know, our grant proposal to the Hogg Foundation has been favorably reviewed. We are moving forward on the survey of mental health consumers and community leaders on their perceptions, beliefs, and ideas regarding the community support system. At the session on May 14, League volunteers will be trained by our professional consultants, Linda Donelson and Dr. Russell Dunkley of Health Consulting, to carry out a special interview technique known as the "nominal group process." This process enables interviewers to gather information from ten to twenty individuals during a single one-to-two-hour meeting. We anticipate that the information gathered will be useful to local Leagues in understanding local mental health issues, as well as provide a valuable statewide body of data on local attitudes toward community-based mental health systems. In addition, the nominal group process will be a good tool for future local League research. We appreciate your cooperation and efforts in helping us move forward with this project in a relatively short time. Although we realize the pressure of working in a compressed time frame, do remember that the project is a short one and will be completed by the end of June. A tip: When you are looking for volunteers to be trained, consider teachers who may have time available during the summer.

Thanks again!!

#

TO: LL Presidents; S.U. Chair; DPM

LWV-Texas

April 1988

FROM: Mary Alice Pisani

LL Pres. Mailing; DPM

II. A. 2. k.

MH/MR System

SURVEY OF MENTAL HEALTH SERVICES CONSUMERS & COMMUNITY LEADERS

THE PURPOSE OF THIS MEMO IS TO ALERT YOU ABOUT A POSSIBLE PROJECT OF THE LWV OF TEXAS EDUCATION FUND, THE PROJECT'S TIMETABLE, AND THE INVOLVEMENT OF LOCAL LEAGUES.

In January, the League of Women Voters of Texas Education Fund submitted a proposal to the Hogg Foundation for Mental Health for a grant to conduct a survey of mental health consumers and community leaders regarding community mental health services in Texas. The purpose of the survey would be to gather information on perceptions, beliefs, and ideas regarding the community support system, and the availability of services for seriously mentally ill people in Texas communities.

The Executive Committee of the Hogg Foundation has reacted favorably to the proposal, and it awaits clearance from the University of Texas System.

The survey would utilize local League volunteers, with back-up from members of the Mental Health Association in Texas and local medical auxiliaries, to conduct the survey in the 34 Texas communities with community mental health and mental retardation centers. The survey would be conducted using the nominal group process, involving structured small group meetings of carefully selected community leaders and consumers of mental health services.

- * If the proposal receives final approval, local Leagues in communities with community mental health and mental retardation
- * centers will be asked to send two volunteers to a one-day training session to learn how to administer the survey. The
- * training session would be held in Austin on Saturday, May 14. Survey administration is scheduled for June. We suggest that you
- * identify League members who are interested in participating in this project and are able to attend the training session.
- * Participant travel expenses will be reimbursed.

The state League's Services for the Seriously Mentally Ill (SSMI) study committee looks forward to the prospect of working with local Leagues to learn more about perceptions of community support systems for seriously mentally ill people in our state. We believe that participating in this project offers local volunteers the opportunity to gain invaluable first-hand information about how their community leaders and consumers of mental health services view the community mental health system. A goal of the project would be to produce a report of survey findings to be distributed to local Leagues by October 1, 1988, in time for use at SSMI consensus meetings.

If you have any questions about the survey or the study, please call me.

#

Linda

① What if people can't make the training session?

② Survey questions

Community Leaders -

1- This will address who are people w. mi. (?)

2- OK to mix different opinions?

③ how are #'s of groups calculated?

(some over 100,000 have 1 group)

~~Yes~~ will instructions on how to contact consumers
be given at training session?

- do we need to prepare additional
written materials for packet?

④ we have sent letter out
(send copy to Linda)

Cary Watts
Grad of LBT school of pub aff
contract ~~sta~~: gather info
about what's going on in
TX

- wants copy of our
questionnaire
- copy of resource material

1211 Belclaire
~~Dale~~ Irving 75060

LEAGUE OF WOMEN VOTERS
TRAINING SESSION

DATE: May 14, 1988

TIME: 11:00 a.m. TO 4:30 p.m.

PLACE: Double Tree Inn
6505 North IH-35
Austin, Texas
(512) 454-3737

COMMENTS: No charge for the training rooms
Room cost for one or two people \$49.00 a night with no tax - will
charge directly to League of Women Voters
Luncheon Buffet - Will be served in a differant room - Cost \$7 - \$8.00 a
person

Training Room will accomodate 70 people and can be divided into
two rooms very simply.

TENATIVE AGENDA:

- 11:00 a.m. Welcome and Introductions - Mary Alice Pisani, Rebecca Bergstresser and Sally Coghlin
Quick over view of project
How to reach contact persons:
Rebecca Bergstresser
✓ Mary Alice Pisani
Sally Coghlin
- 11:15 a.m. Describe the survey purpose and process - *Mary Alice*
The Survey Begins - Do an actual process with a small group of
15-20 as community leaders
Linda Donelson
Kathy Edwards
- 12:30 a.m. Lunch
- 1:30 p.m. Arranging for Consumer Groups
Linda Donelson
Kathy Edwards
- 2:00 p.m. Arranging for Community Leader Groups ✓
Mary Alice Pisani
✓ Rebecca Bergstresser
Sally Coughlin
- 2:15 p.m. Practice Sessions for Nominal Group Process
Break into two rooms
Kathy Edwards Group 1
Linda Donelson Group 2

3:00 p.m.

**Large Group - Review of Questions to be used in the Nominal
Group Process and Review of Recording Answers**

3:30 p.m.

**Returning material to Health Consulting for Coding
Invoicing and Reimbursement for todays efforts
Problem Solving and Who to contact in time of difficulty.**

4:00 p.m.

Questions and Concerns

4:30 p.m.

Adjournment

**LEAGUE OF WOMEN VOTERS
TRAINING SESSION
WORK STATEMENT**

DATE: MAY 14, 1988
TIME: 11:00 A.M. TO 4:00 P.M.
PLACE: KATHY EDWARDS WILL DETERMINE (Completed)
CRITERION: NO CHARGE FOR TRAINING ROOMS
LUNCHEON BUFFET - IN ROOM CHEAP AND EASY
TAX EXEMPT FOR ALL PARTICIPANTS ROOMS ALSO
(WE WILL PAY ROOMS DIRECT)
GIVE A GOOD ROOM RATE - NO MORE THAN \$55.00 A DAY FOR TWO
PEOPLE
70 PEOPLE IN TRAINING ROOM
ROOM THAT CAN BE DIVIDED INTO TWO ROOMS

POSSIBILITIES: HOLIDAY INN TOWN LAKE
DOUBLE TREE END (OLD LA MANSION - NOW HAS NEW NAME)

**INCLUDE IN
AGENDA:** LEADERS CONTACTING THEM - WHO HOW, ETC, REBECCA AND
MARY ALICE WILL DO (15 MINUTES)

CONSUMERSS : WHO ARE THEY, HOW TO CONTACT, SETTING UP
ACCOUNTING AND BILLING PROCEDURES - INCLUDING INVOICES
ETC.

DEVELOP A COMPLETE TRAINING KIT - INCLUDE:
LIST OF GROUPS TO INTERVIEW
WRITTEN PROCESS
WRITTEN DESCRIPTION OF SELECTING CLIENTS AND COMMUNITY
LEADERS
MANILA ENVELOPES FOR RETURN MAIL
ATTENDANCE LISTS
PENS
? NEWSPRINT ?
? ANYTHING ELSE?

COMPLETE BEFORE HAND:

LIST OF QUESTIONS - FINALIZE AND PILOT
DEVELOP INSTRUCTIONS
DETERMINE NUMBER OF GROUPS

WORK STATEMENT ON INFORMATION LETTER TO SURVEYORS

RESPONSIBLE PARTY: Sally Coghlin will write letter, it will be mailed through League office in Austin - a list of the surveyors will be provided by Sally to the League office and also will be sent to Health Consulting

PURPOSE: To inform surveyors as to meeting time, place, travel and hotel arrangements, and to provide a tentative agenda to all surveyors (were there other issues I have forgotten or did not write down?)

CONTENTS: You all determine - I just included this little work statement so we would make sure we were on target with what had to be done.

DUE: Have in mail by May 2.

SURVEY QUESTIONS COMMUNITY LEADERS

WHAT ARE THE NEEDS OF PEOPLE IN THIS COMMUNITY WHO HAVE A LONG-TERM MENTAL ILLNESS?

(This will address who are people with mental illness, what should their position in society be, and their perceived needs.)

WHICH OF THESE NEEDS ARE BEING MET IN THIS COMMUNITY?

(This will allow prioritization of what is being done well in the community.)

WHICH OF THESE NEEDS ARE NOT BEING MET IN THIS COMMUNITY?

(This will address perceived gaps in the service system, and will allow prioritization of unmet needs in the community.)

WHAT ARE THE BARRIERS IN THIS COMMUNITY THAT KEEP THOSE NEEDS FROM BEING MET?

(This will address issues such as receptivity of the community to persons with a long-term mental illness, state-local relations, funding, zoning-siting, and government-public responsibility toward people with a long-term mental illness.)

WHO SHOULD HAVE PRIMARY RESPONSIBILITY FOR MEETING THOSE NEEDS?

(This will also address issues such as state-local relations, funding, zoning-siting, and government-public responsibility toward people with a long-term mental illness).

SURVEY QUESTIONS CONSUMERS

WHAT IS IT LIKE IN THIS COMMUNITY TO GET HELP WHEN YOU HAVE MENTAL ILLNESS?

(This question will address issues of ease of access, availability of services, attitudes of consumers towards the service system, attitudes of service system toward consumers and continuity).

WHAT DO YOU WANT OR NEED FROM THE MENTAL HEALTH SYSTEM?

(This will address issues of service needs)

WHAT DO YOU WANT OR NEED FROM THE COMMUNITY?

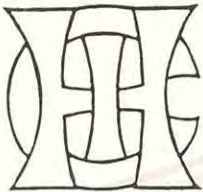
(This will primarily address service needs, stigma, acceptance, and integration into the community)

WHAT WORKS BEST FOR YOU OF THE SERVICES YOU ARE GETTING FROM THE MENTAL HEALTH SYSTEM?

(This will address quality of services, continuity, availability, access, responsiveness of the system to consumers)

WHAT DOESN'T WORK WELL FOR YOU OF THE SERVICES YOU ARE GETTING FROM THE MENTAL HEALTH SYSTEM?

(This will consider gaps in service, poor quality services, lack of access, stigma, lack of responsiveness of services etc.)



HEALTH CONSULTING

Linda Donelson, R.N., M.S., S.M.Hyg.
Mental Health Systems Consultant

Russell A. Dunckley, Ph.D.
Clinical Psychologist

April 20, 1988

Rebecca Bergstresser
3758 Palos Verdes
Dallas, Texas 75229

Dear Rebecca,

I enjoyed our meeting on Sunday and certainly have found the discussion valuable and useful as we have proceeded to work on the details of your survey this week.

Attached you will find several items:

1. A copy of the questions for the nominal group process meetings.
2. A listing of the survey sites and the number of nominal groups that would need to be surveyed at each site.
3. A work statement about the training meeting in Austin on May 14th which will guide our work and development of the session.
4. A work statement to guide the development of the letter to the volunteer surveyors.
5. A suggestion that the League of Women Voters write a "for your information and to gather your cooperation letter" to each of the Community MHMR Centers and a draft of that letter. Since we have all of the centers addresses etc. in our computers and have the ability to merge those into a letter, we could:
 - a. Write the letters with Rebecca on LOWV letterhead and have her send them out from here;
 - b. Modern the addresses to the League headquarters in Austin; or
 - c. Mail the list of centers to whomever you want, if you do not have such a list.

Please review and relay your comments and concerns on these five enclosures by telephone to me as soon as possible.

Thank you so much for your quick response on these issues and it has been very enjoyable working with you all on this project.

Sincerely,

Linda Donelson

LEAGUE OF WOMEN VOTERS SURVEY WORK PLAN

DATE	TASK	RESPONSIBLE
April 18	DEVELOP SURVEY QUESTIONS	Bergstresser Pisani Coughlin Donelson
April 20	DETERMINE NUMBER OF GROUPS AT EACH SITE TO SURVEY	Donelson Dunckley
April 18-22	DETERMINE TRAINING SITE	Edwards
April 18-30	SELECT SURVEYORS	Coughlin Pisani Bergstresser
April 30	PHONE CONFIRMATION of SURVEYORS	Coughlin Pisani Bernstresser
May 2	SURVEYOR INFORMATION LETTERS PREPARED & MAILED	Coughlin Lovelace
May 9	FINALIZE TRAINING SITE ARRANGEMENTS	Edwards
May 9	PREPARE TRAINING MATERIALS AND KITS	Donelson
May 14	TRAINING SESSION for SURVEYORS	Donelson Bergstressor Pisani Coughlin
May 16 - June 30	ADMINISTER SURVEYS	Surveyors & Coughlin Donelson Dunckley
July 1 - July 31	CODE, INPUT STATISTICAL ANALYSIS	Donelson Dunckley
August 1-26	ANALYZE DATA WRITE & REVIEW REPORT	Pisani Bergstresser Coughlin Donelson Dunckley

*include info on
how to be reimbursed
travel
hotel
supplies
postage
telephone*

*BB - prepare page on
how to contact
community leaders*

Work Statement Letter to MHMR Centers

It might be helpful to write a letter to each MHMR Center Executive Director and to the Director of Case management telling them about the survey, what type of people will be surveyed. The letter would include a list of the specific surveyors who will be surveying in that area and informing the center that the League may need help from the case management team of the center to arrange for consumer input and what the places are that consumers might be selected from.

This letter should be specific to each Executive Director and each Director of Case Management.

Health Consulting could work with you in whatever way you need to facilitate this letter. Please comment and return to me.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

1. ABILENE REGIONAL MHMR CENTER

SURVEYOR:

Diane Muncie
[REDACTED]

Russ Evans
Executive Director
[REDACTED]

Population base: 155,945

Counties served: Callahan, Jones, Taylor

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

2. AUSTIN-TRAVIS COUNTY MHMR

SURVEYORS:

Barbara Hudson

[REDACTED]

Janice Davis

[REDACTED]

**John Brubaker
Executive Director**

[REDACTED]

Population base: 508,652

Counties served: Travis

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

3. BEXAR COUNTY MHMR CENTER

SURVEYORS:

Rachel Cheyney

[REDACTED]
[REDACTED]

Marilyn Maas

[REDACTED]
[REDACTED]

Mary Pleper

[REDACTED]
[REDACTED]

George Farias
Executive Director

[REDACTED]
[REDACTED]

Population base: 1,162,000

Counties served: Bexar

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

4. CENTRAL COUNTIES CENTER FOR MHMR SERVICES.

SURVEYOR:
Donna Murry

[REDACTED]

Member at Large - Worked at Waco MHMR Center

Mike Muegge Ph.D.
Executive Director

[REDACTED]

Population base: 303,413

Counties served: Bell, Coryell, Hamilton, Lampasas, Milam

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

5. CENTRAL PLAINS CMP. COM. MHMR CTR

SURVEYOR:

Louise Cummins
[REDACTED]

Rick Van Hersh
Executive Director
[REDACTED]

Population base: 119,047

Counties served: Bailey, Briscoe, Castro, Floyd, Hale, Lamb, Motley, Parmer, Swisher

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

6. CENTRAL TEXAS MHMR CENTER

SURVEYOR:

Beverly Maxwell

[REDACTED]
[REDACTED]

Todd Stann

[REDACTED]

Roy A. Cronenberg

[REDACTED]
[REDACTED]

Population base: 106,907

Counties served: Brown, Coleman, Comanche, Eastland, McCulloch, Mills, San Saba

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

7. COLLIN COUNTY MHMR CENTER

SURVEYOR:
Carol Schaper
[REDACTED]

Ellen Markey
HCA-Willow Park Hosp
[REDACTED]

Randy Routon
Executive Director
[REDACTED]

Population base: 189,982
Counties served: Collin

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

8. CONCHO VALLEY CENTER FOR HUMAN ADVANCEMENT

SURVEYOR:

Dr. Charley and Mrs. Jacqueline Shannon
[REDACTED]

James Young
Executive Director
[REDACTED]

Population base: 116,666
Counties served: Tom Green

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

9. DALLAS COUNTY MHMR CENTER

SURVEYOR:

Barbara Halsey
[REDACTED]

Rebecca Bergstresser
[REDACTED]

Patricia Smith
[REDACTED]

Gelene Simpson
[REDACTED]

Regina Scoda ^k
[REDACTED]

James Craft ED.D
Executive Director
[REDACTED]

Population base: 1,763,826

Counties served: Dallas

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

South
10. DEEP EAST TEXAS REG. MHMR SERVICES

SURVEYORS:
Teresa Anderson

[REDACTED]

Pamela Moore

[REDACTED]

Jim McDermott Ph.D
Executive Director

[REDACTED]

Population base: 331,262

Counties served: Angellina, Hardin, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity, Tyler

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

11. DENTON COUNTY MHMR CENTER

SURVEYOR:

Genevieve Scott
C/O Rahna Wekh
[REDACTED]

Helen Ulzovic
C/O Rahna Wekh
[REDACTED]

Executive Director
Sheryl Sills
[REDACTED]
[REDACTED]

Population base: 182,926
Counties served: Denton

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

12. GULF BEND CENTER

SURVEYOR:
Yvonne Jones

[REDACTED]

Angie Ballard

[REDACTED]

Bill Dillard
Executive Director

[REDACTED]

Population base: 175,077

Counties served: Calhoun, DeWitt, Goliad, Jackson, Lavaca, Refugio, Victoria

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

13. GULF COAST REGIONAL MHMR CENTER

SURVEYOR:
Nancy Stout

[REDACTED]

Virginia Brock

[REDACTED]

G. Michael Winburn
Executive Director

[REDACTED]

Population base: 744,679

Counties served: Brazoria, Galveston

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

14. HEART OF TEXAS REGION MHMR CENTER

SURVEYOR:
Annette Linsey

[REDACTED]

Sherry Clarkson

[REDACTED]

Dean Mayberry
Executive Director

[REDACTED]

Population base: 300,230

Counties served: Bosque, Falls, Freestone, Hill, Limestone, McLennan

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

15. HUNT COUNTY FAMILY SERVICES INC.

SURVEYOR:
Nancy Wilson

[REDACTED]

Charlotte Poehner

[REDACTED]

Kevin Bucher Ph.D.
Executive Director

[REDACTED]

Population base: 62,434
Counties served: Hunt

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
NOMINAL GROUP INFORMATION**

16. JOHNSON COUNTY MHMR

SURVEYOR:

Helen Blackwood
[REDACTED]

Lois Jones
[REDACTED]

Joseph Mariscotti
Executive Director
[REDACTED]

Population base: 82,872
Counties served: Johnson

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

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COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
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17. LIFE MANAGEMENT CENTER

SURVEYOR:

Sandy Scarboro

Janet Avner

Mike Nash
Executive Director

Population base: 586,510

Counties served: El Paso

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
COMMUNITY MENTAL HEALTH MENTAL RETARDATION SERVICE AREAS
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18. LUBBOCK REGIONAL MHMR CENTER

SURVEYOR:

Betty Condra

[REDACTED]

Mary Vines

[REDACTED]

Gene Menefee
Executive Director

[REDACTED]

Population base: 292,921

Counties served: Cochran, Crosby, Hockley, Lubbock, Lynn

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

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19. MHMR AUTHORITY OF BRAZOS VALLEY

SURVEYOR:

Mary Alice Pisani
[REDACTED]

Sandy Tucker
[REDACTED]

Anne Hazen
[REDACTED]

Jack Balcom Ph.D
Executive Director
[REDACTED]

Population base: 212,585

Counties served: Brazos, Burleson, Grimes, Leon, Madison, Robertson, Washington

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

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20. MHMR AUTHORITY OF HARRIS COUNTY

SURVEYOR:

Jackie Friedman

[REDACTED]
[REDACTED] [REDACTED]

Paulette Bogert

[REDACTED]
[REDACTED]

Eugene Williams
Executive Director

[REDACTED]
[REDACTED]

Population base: 2,907,488
Counties served: Harris County

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

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21. MHMR REGIONAL CENTER OF EAST TEXAS

SURVEYOR:
Carole Kronenberg

[REDACTED]

Toni Ferrell

[REDACTED]

Richard DeSanto
Executive Director

[REDACTED]

Population base: 280,448

Counties served: Henderson, Rains, Smith, Van Zandt, Wood

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
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22. MHMR SERVICES OF TEXOMA

SURVEYOR:
Judy McKee

Ann Munn

Carl Kelly
Executive Director

Population base: 155,945
Counties served: Cooke, Fannin, Grayson

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

**LEAGUE OF WOMEN VOTERS
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23. MHMR OF SOUTHEAST TEXAS

SURVEYOR:
Ronnle Cohee

[REDACTED]

Patsy Clapper

[REDACTED]

Roger Pricer Ph.D.
Executive Director

[REDACTED]

Population base: 387,931

Counties served: Chambers, Jefferson, Liberty, Orange

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

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24. NAVARRO COUNTY MHMR CENTER

SURVEYOR:
Mellie Howard

[REDACTED]
[REDACTED]

Julia Lange
Executive Director

[REDACTED]
[REDACTED]

Population base: 40,342
Counties served: Navarro

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.

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25. NORTHEAST TEXAS MHMR CENTER

SURVEYOR:

Mattie Mae Jones
[REDACTED]
[REDACTED]

Joe Bob Hall
Executive Director
[REDACTED]

Population base: 136,986

Counties served: Bowie, Cass, Red River

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

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26. NUECES COUNTY MHMR COMMUNITY CENTER

SURVEYOR:

Elizabeth Erkel
[REDACTED]

Ruby Hinz
[REDACTED]

Wallace E. Whitworth
Executive Director
[REDACTED]

Population base: 308,056
Counties served: Nueces

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

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27. PECAN VALLEY MHMR REGION

SURVEYOR:
Virginia Dorris

[REDACTED]
[REDACTED]
[REDACTED]

Theresa Mulloy Ed.D.
Executive Director

[REDACTED]
[REDACTED]
[REDACTED]

Population base: 131,086

Counties served: Erath, Hood, Palo Pinto, Parker, Somervell

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

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28. PERMIAN BASIN COMMUNITY CENTERS FOR MHMR

SURVEYOR:
Naomi Chandler

[REDACTED]

Deborah Christopher

[REDACTED]

Clyde McLean
Executive Director

[REDACTED]

Population base: 244,530

Counties served: Ector, Midland, Pecos

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

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29. SABINE VALLEY REGIONAL MHMR CENTER

SURVEYOR:
Rachel Beard

[REDACTED]

Mildred Mason

[REDACTED]

Ron Cookston Ed.D.
Executive Director

[REDACTED]

Population base: 300,000

Counties served: Gregg, Harrison, Marion, Panola, Rusk, Upshur

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

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30. TARRANT COUNTY MHMR SERVICES

SURVEYOR:

Peg Knapp

[REDACTED]
[REDACTED]
[REDACTED]

Nancy Johnson

[REDACTED]
[REDACTED]
[REDACTED]

Bonnie Bowman

[REDACTED]
[REDACTED]
[REDACTED]

Loyd Kilpatrick
Executive Director

[REDACTED]
[REDACTED]
[REDACTED]

Population base: 985,221

Counties served: Tarrant

Two community leader groups: one community leader group from within the major population center, and one from outlying suburban and county areas.

Two consumer groups: one consumer group from within the major population center, and one from outlying suburban and county areas.

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31. TEXAS PANHANDLE MHMR REGIONAL AUTHORITY

SURVEYOR:
Priscilla Heyrich

[REDACTED]

Joan Levy

[REDACTED]

Claire Rigler

[REDACTED]

Population base: 372,670

Counties served: Armstrong, Carson, Collingsworth, Dallam, Deaf Smith, Donely, Gray, Hall, Hansford, Hartley, Hemphill, Hutchinson, Lipscomb, Moore, Ochiltree, Oldham, Potter, Randall, Roberts, Sherman, Wheeler

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

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32. TRI-COUNTY MHMR SERVICES

SURVEYOR:

Julie Martineau
[REDACTED]

Frances Moritz
[REDACTED]

Leon Evans
Executive Director
[REDACTED]

Population base: 279,441

Counties Served: Liberty, Montgomery, Walker

One community leader group with representatives from within the major population center and from the outlying suburban and county areas.

One consumer group with representatives from within the major population center and from the outlying suburban and county areas.

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33. TROPICAL TEXAS CENTER FOR MHMR

SURVEYOR:

Pat Jacobs

Emmalou Keyes

Marlon Shirah
Executive Director

Population base: 666,666
Counties served: Cameron, Hidalgo, Willacy

Two community leader groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

Two consumer groups: each one composed of representatives from the major towns and rural areas you serve with approximately half of the geographical area served being represented in each group.

LEAGUE OF WOMEN VOTERS
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34. WICHITA FALLS COMMUNITY MHMR CENTER

SURVEYOR:

Alisa Larson

[REDACTED]

Jeanette Brown

[REDACTED]

James Snowden Executive Director

[REDACTED]

Population base: 127,055

Counties served: Wichita

One community leader group representing the major population center, outlying suburban and county areas.

One consumer group representing the major population center, outlying suburban and county areas.